#### **OVERDRAFT & INSUFFICIENT FUND RETURNS EXPLAINED**

## WHAT ARE OVERDRAFTS AND NSFs?

#### **OVERDRAFTS**

An overdraft occurs when you do not have enough money in your account to cover a transaction, and the bank pays the transaction.

# NSF/RETURN (Insufficient Funds)

A NSF/return occurs when there is not enough money in the account to cover a transaction and the bank does not pay it.



## UNDERSTANDING THE COSTS



FEE TYPE	WHAT IT MEANS:	FEE AMOUNT:	APPLIES TO:
Overdraft	The bank pays the transaction	\$35 fee per occurrence*	Consumer and Commercial Accounts
NSF (Insufficient Funds Fee)	The bank does not pay the transaction	\$35 fee per occurrence*	Commercial Accounts only
Continuous Overdraft Fee	Account is overdrawn six or more days	\$5 daily until the account is brought to a positive balance	Commercial Accounts only

\*On consumer accounts, FirstBank will charge a \$35 fee per Overdraft occurrence for up to three charges per day for a total of no more than \$105 per day.

Depending on your overdraft elections, an occurrence could include checks, automatic ACH Payments, ATM withdrawals, recurring debit card charges, and everyday one-time debit card transactions.

### WHAT CAN YOU DO TO AVOID AN OVERDRAFT FEE?



Watch your account balance Track the money you deposit into and withdraw from your account.

You can do this on a paper check register, electronically through FirstBankonline.com, through text alerts, by using FirstBank's mobile app, or by reconciling your monthly account statement.

Opt out of Optional Overdraft Coverage\* Contact a FirstBank associate to opt-out of Optional Overdraft Coverage.

FirstBank will not authorize and pay overdrafts on your ATM and everyday one-time debit card transactions.

\*(Consumer Accounts Only)

Utilize a FirstBank Overdraft or Deposit Product Overdraft Deposit Sweep Protection (See page 2 for details)

Overdraft Line of Credit Sweep Protection (See page 2 for details)

Swipe Smart Checking Account (See the Personal Checking page on www.FirstBankonline.com for details) Money Smart Financial Education Programs The Federal Deposit Insurance Corporation, commonly known as the FDIC, has created a website to help you learn more about how to manage your money.

Visit www.fdic.gov/moneysmart to access the Money Smart Financial Education Program, financial education workshops, or individualized counseling available in your area.

Revoke Standard Overdraft Protection Contact a FirstBank associate to revoke Standard Overdraft Coverage on your account.

Instead of FirstBank's automated overdraft software decisioning checks, ACH debits, and Recurring debit card charges, a FirstBank branch will review the overdrafts on your account and determine if the item will be paid or returned. If an overdraft item is presented to a FirstBank branch an overdraft fee may still be charged.

One-time Debit Card and ATM transactions will be declined at the time of the transaction if funds are not available in the account.



Scan the QR code to visit our website to learn more.





## **OVERDRAFTS & INSUFFICIENT RETURNS EXPLAINED**

#### **FirstBank Overdraft Products** Optional Overdraft Standard Overdraft Overdraft Deposit Overdraft Line of Credit Coverage with ATM and Sweep Protection Sweep Protection Coverage Debit Card (Opt-In/Opt-Out) Overdraft Coverage is Covers overdrafts for Optional protection that allows Optional protection that standard for all eligible everyday one-time debit allows you to link your you to link your account to an Overdraft Line of Credit to cover FirstBank accounts.1 card transactions and account to another ATM transactions.2 FirstBank savings3, overdrafts.4 · Each occurrence is checking or money Overdraft Line of Credit \$35. Your daily Each occurrence is market account that will overdraft charges are \$35. Your daily be used to cover **Protection Fees:** overdraft charges are limited to a maximum \$1 monthly fee overdrafts. of three (3) fees per limited to a maximum \$5 for each individual day. of three (3) fees per Overdraft Deposit draw on the line Protection Transfer: \$5 Funds are transferred in \$100 Account must be per occurrence. increments. Types of transactions Standard overdraft open for 30 days before taking effect. covered: fees apply for Requires a credit bureau report Checks overdrawn payments to be pulled on the applicant(s). Type of transactions **ACH** debits beyond your available covered: Recurring debit balance. Subject to Truth-In-Lending, Checks card charges credit underwriting, and ACH debit **ATM** Types of transactions approval requirements. Recurring debit withdrawals covered: card charges Everyday Same as Ask a branch associate for One-Time debit Optional product details. Available for card Overdraft consumer and transactions Coverage Types of transactions covered: commercial accounts. Same as Optional Available only to Available for Overdraft Coverage

This informational guide is provided to help you understand some of the most common features and fees associated with our overdraft products and services, and how they may help with unexpected or occasional overdrafts. It is not intended to promote or encourage you to pick any one particular overdraft product or service over another but rather to allow you to make informed decisions as well as ways to manage your account. See your current Deposit Account Disclosure and Schedule of Fees and Charges for Personal Accounts for complete terms and conditions.

consumer accounts.

consumer and

commercial accounts.

- 1 FirstBank will pay overdrafts based on our standard overdraft policy. We do not guarantee that we will always pay an overdraft transaction. FirstBank utilizes an automated decisioning software to assist with ensuring overdraft payments are handled in a consistent and fair manner. Some overdrafts that exceed the limit of the automated system will not be decisioned by the system but will be handled by a branch associate. Commercial accounts will incur a \$35 insufficient funds fee when an item is returned. If the same item is presented for payment multiple times, the commercial account may be charged a fee each time the item is returned unpaid. Customers may opt-out of the automated decisioning feature and request that all overdrafts be handled by a branch associate.
- 2 Optional Overdraft Coverage with ATM and Debit Card coverage is a discretionary service. We do not guarantee that we will always pay an overdraft transaction. Customers must opt-in to authorize FirstBank to pay overdrafts on ATM and everyday one-time debit card transactions. Customers may also choose to opt-out of the Optional Overdraft Coverage with ATM and Debit Card at any time. FirstBank may pay overdrafts at our discretion and reserves the right to terminate this service at any time. You are required to pay a \$35 overdraft fee for each occurrence. There is a limit of \$105 each day in total fees that you can be charged for overdrawing your consumer account. Items not paid will be returned. Standard Overdraft Coverage applies to Checks, Pre-Authorized Electronic Debits, ACH, Online Banking and Bill Payment Transactions. Additionally, ATM withdrawals and one-time debit card transactions are covered if you choose to opt into the Optional Overdraft Coverage for those transactions. If we elect to pay an overdraft item, you must deposit additional funds into your account promptly in an amount sufficient to cover the overdraft and any related fees.
- 3 Transaction restrictions may apply. See account agreement disclosures for details.
- 4 Subject to credit review and approval. Other restrictions may apply.







Available only to consumer

accounts.

